

# Legacy Health — Lumere Pharmacy Formulary Request FAQ

**What is Lumere?:** Lumere is the program currently used for device requests though Supply Chain Solutions department. The online platform will be used for pharmacy formulary requests moving forward.

**How do I gain access to Lumere?:** If you do not already have access, email Mandy Schreiber (mschreib@lhs.org) and Ellie Holmes (eaholmes@lhs.org). Expected turn around is 1-2 business days.

**What is the Lumere web address?:** <https://app.lumere.com/>

**How do I request a medication be added to formulary?:** Select “Requests” then “Add Request” and from the TYPE OF REQUEST drop-down, select “Pharmacy Request”. If you are filling out the request on behalf of someone else, you will need to add their email address and a conflict of interest question will be sent to them.

**What information is needed for a formulary request?:** See [link](#) to questions.

The screenshot displays the Lumere web application interface. The top navigation bar includes the Lumere logo and a search bar. The left sidebar contains a menu with the following items: Home, Medical devices, Requests (with sub-items: All requests, New requests (99+), Pending disclosure (27), Under review, Archived), Add request (with sub-item: Email request form), Projects, Committees, Measurement, and Reports. A red circle with the number '1' and an arrow points to the 'Requests' menu item. A red circle with the number '2' and an arrow points to the 'Add request' menu item. A red circle with the number '3' and an arrow points to the 'Pharmacy Request' option in the 'TYPE OF REQUEST (required)' dropdown menu. The main content area is titled 'Add request' and contains the following fields: 'To get started, please provide the following:', 'TYPE OF REQUEST (required)' (dropdown menu with 'Pharmacy Request' selected), 'FACILITY (required)' (dropdown menu with a dash), 'DEPARTMENT (required)' (dropdown menu with a dash), and 'ARE YOU FILLING OUT THIS FORM ON BEHALF OF SOMEONE ELSE?' (radio buttons for 'Yes' and 'No'). A warning message at the bottom states: 'By selecting this option, you are certifying that you are the requesting clinician who will use this product.'