

How to Interpret an Omnicell Pharmacy Discrepancy Report



Unresolved Discrepancy Report



Pharmacy Discrepancy Report

8/25/2010 3:09:40 pm

Date Range: 8/25/2010 12:00:00.00 am - 8/25/2010 11:59:59.99 pm

Page 1

OmniSupplier: CHTRAINING -- CWL TRAINING
 Item: * -- (All)
 Item Control Levels: 2,3,4,5
 User: * -- (All)
 Witness: * -- (All)
 Resolution Status: Unresolved
 Inactive Access: No

Date/Time	Bin Qty Before	Transaction Type	Trans Qty	Bin Qty After	User Name	Additional Information	Patient ID	Room#
OmniSupplier: CHTRAINING -- CWL TRAINING								
TRAIN-MORPHINE -- MORPHINE (TRAIN 10MG/1ML 1ML INJ (Omni Bin #33403)								
08/25/2010 3:03:37 PM	10	Issue	1 ea	9	Jones, Raymond	Issue - Standard	00000001	
08/25/2010 3:04:01 PM	9	Issue	2 ea	7	Jones, Raymond	Issue - Standard	00000001	
08/25/2010 3:04:27 PM	7	Discrepancy	1 ea	8	Jones, Raymond	Discrepancy - Standard	00000001	
08/25/2010 3:04:27 PM	8	Issue	1 ea	7	Jones, Raymond	Issue - Standard	00000001	
UNRESOLVED								
END OF REPORT								

Transaction Date and Time—When did this happen

Quantity before the transaction

Transaction Type--What was the user doing

How many for that transaction

Qty remaining after the transaction

User who did the transaction

Patient ID number

Medication name/location

Discrepancy status—unresolved or resolved

How to interpret the Unresolved Discrepancies above

- The discrepancy is for Morphine 10mg/1ml 1ml inj.
- A discrepancy lists the previous 2 transactions.
- Above Discrepancy transactions:
 - At 3:03PM User Jones, Raymond issued 1 ea to patient 0000001—beginning qty=10, ending qty=9.
 - At 3:04:01PM User Jones, Raymond issued 2 ea to patient 0000001—beginning qty=9, ending qty=7.
 - At 3:04:27PM User Jones, Raymond created a discrepancy (3rd line) while issuing (4th line) to patient 0000001—expected 7 found 8 (over 1).
 - At 3:04:27PM User Jones, Raymond issued 1 ea to patient 0000001—ending qty=7.
- What to do when a discrepancy is discovered:
 - Review discrepancy receipt for qty expected/found and previous transactions/users.
 - Inventory (Cycle Count) medication to verify count and correct if needed.
 - This may create another discrepancy when the count is corrected.
 - Both discrepancies will need to be resolved.
 - Check with previous user.
 - Check previous patient's med order and MAR documentation.