

2024 NATIONAL PATIENT SAFETY GOALS

IDENTIFY PATIENTS ACCURATELY

GENESIS RED RULE

- ▶ Use at least 2 patient identifiers (name & date of birth) prior to providing treatments or procedures, administering medications, blood or blood components, and collecting blood samples and specimens.
- ▶ **Patient's room number is NOT an identifier.**
- ▶ Use distinct method of identification for newborn patients.
- ▶ Label specimen and blood containers in the presence of the patient.

COMMUNICATE EFFECTIVELY

- ▶ Report critical results of tests and diagnostic procedures in a timely basis to the right person.

USE MEDICATIONS SAFELY

- ▶ Label all medications, medication containers (e.g. syringes, medicine cups, basins), or other solutions if not immediately administered - even if only one medication.
- ▶ Verify label both verbally and visually by two qualified individuals.
- ▶ Use anticoagulation therapy safely by following approved protocols and safety practices.
- ▶ Obtain, maintain, and communicate accurate patient medication information.

USE ALARMS SAFELY

- ▶ Safely manage and respond to critical clinical alarms in patient care areas.

PREVENT INFECTIONS

- ▶ Follow WHO "5 Moments" of hand hygiene guidelines...

- Before touching a patient.
- After touching a patient.
- Before a clean and aseptic procedure.
- After touching the patient's surroundings.
- After body fluid exposure risk.

IDENTIFY PATIENTS SAFETY RISKS

- ▶ Identify patients at risk for suicide.
- ▶ Assess care setting for objects that could be used for self-harm.
- ▶ Mitigate identified risks, for example: one-on-one monitoring, removal of items, safe transport, and monitor visitors.
- ▶ Provide individuals and their family suicide prevention information such as a crisis hotline.

IMPROVE HEALTH CARE EQUITY **NEW**

- ▶ Hospital assesses the patient's health-related social needs (HRSNs) and provides information about community resources and support services.
- ▶ Hospital identifies health care disparities in patient population.
- ▶ Develops a written action plan describing how it will improve equity by addressing one of the identified disparities and takes action when goal(s) is not achieved.
- ▶ Informs key stakeholders, including leaders, licensed practitioners, and staff about progress to improve health care equity.

PERFORM PROCEDURES (SURGICAL AND INVASIVE) SAFELY

- ▶ Conduct a pre-procedure verification of correct person, correct procedure, and correct site.
- ▶ Identify items that must be available for the procedures and verify availability.
- ▶ Clearly mark the procedure site before the procedure, if possible, with the patient involved.
- ▶ Perform a "time-out" immediately prior to starting procedures or making an incision, which includes at a minimum the correct patient, correct site, and correct procedure. Completion of the time-out is documented.

This is a synopsis of the goals. Detailed requirements can be found in The Joint Commission manual available on GenNet under Quality & Safety Tab /Joint Commission/CMS Resources