

RMH Pharmacist Medication History Review

New iVent Type: "Pharmacy Admission"

RMH now utilizing the iVent type "Pharmacy Admission" and subtype "History Complete" to document medication history completion. Benefit of this new iVent type is that it uses a color-coded system in to display which patients have received a medication history and which ones haven't. This will be helpful for our pharmacy students working with the decentralized pharmacists to identify admitted patients who still need a medication history completed.

- The patient list that the medication history status can be viewed in is "RMH Medication History"

Pharmacy Admission iVent Status	Corresponding Color
No iVent ever opened, meaning no medication history ever completed.	10
iVent opened, but medication history not yet complete.	25
iVent opened, med history completed, subtype updated to "History Complete".	40
Medication history completed, iVent closed by pharmacist.	50

New Technician/Student Documentation Requirement: ".RMHMEDHX" Smartphrase

RMH medication history technicians, interns, and pharmacy students now utilizing the Smartphrase ".RMHMEDHX" in the documentation section of the iVent. The goal of this added documentation is more clearly record the changes made to patients' medication lists within Maestro Care (template screenshot below).

- Include information as to where the medication information came from (patient interview, dispense history, facility MAR) and updates made to the home med list (additions, meds flagged for removal, other changes)
- For medications flagged for removal, tech/intern/student should include reason (e.g. patient reports not taking, therapy completed, duplicate medication entry)

Pharmacist Expectations and Responsibilities

New clinical service for pharmacist to routinely review medication histories that are completed by pharmacy team members (technician, intern, pharmacy student). There are several objectives of this initiative:

1. Add an additional layer of medication reconciliation to identify and resolve any possible medication discrepancies between prior to admission medications and current inpatient orders
2. Improve accuracy of prior to admission medication list to be utilized during discharge medication reconciliation
3. Support and be clinical resource for medication history technician team

Expectation: Pharmacists covering NP 3200 and NP 4200 will standardly review pharmacy completed medication histories for their respective unit's patients Monday – Friday.

- If a "Pharmacy Admission" iVent is left open for NP 3200 and NP 4200, please leave this iVent open for the NP 3200 and NP 4200 pharmacist to review during the week.
- If a "Pharmacy Admission" iVent is left open on other unit, you may close the iVent - no further action required.
 - *Other units' pharmacists and pharmacists on other shifts are welcome to help review medication histories as able. While we are currently focusing on NP 3200 and NP 4200, there is no limitation to us reviewing histories for the other units as able.*
- Goal is to review the medication history and close the Pharmacy Admission iVent within 24 hours from the medication history being completed by the technician/intern/student.

Pharmacist Review Process

1. Identify patient awaiting pharmacist review of the medication history that was completed by a pharmacy technician, intern, or student. These can be identified via two ways:
 - a. Review open iVents for any open "Pharmacy Admission" iVents
 - b. Review "RMH Medication History" patient list for patients with a green pharmacy admission status
2. Edit iVent and review pharmacy technician's completed documentation which will indicate any notable medication additions, meds flagged for removal, notable med changes, or other miscellaneous information.
 - a. Tip: If you have two screens available, pop out the iVent to a new window so you can compare the documented information with the home medication list and current inpatient orders.

3. Review the home medication list in the patient's chart that was recently updated by the pharmacy technician.
 - a. Go to the "Admission" tab and then select "Home Medications"
 - b. Tip: Can also then open the "Dispense History" report in your side bar so you can now compare the home medication list, the dispense history, and the technician's documented changes.
4. Once your review is complete, copy the technician's documentation in the iVent forward so that you may edit as needed and add your pharmacist attestation.
 - a. To copy forward the technician's documentation, click on the symbol of a paper with a blue arrow at the top right of their documentation note within the iVent:
 - b. Now that you can edit the documentation, add your pharmacist attestation below the pharmacy technician's name by using the Smartphrase ".RPHMEDHX"

Documentation

Pharmacist Attestation

This medication history performed by the pharmacy technician/student has been reviewed by a clinical pharmacist.

Based on the information obtained the following interventions were made:

RPh Med Hx Interventions ▾

☐ No Intervention Required

☐ Contacted provider to RPh Contacted Provider

☐ ***

PharmD

Contact via Epic Secure Chat

5. After you have completed your review, communicated any recommendations to the first call provider, and completed your attestation, you will then publish the documentation as a progress note into the chart and close the Pharmacy Admission iVent.